



CAMP VERDE COMMUNITY LIBRARY

130 Black Bridge Road Camp Verde AZ 86322 | 928-554-8380

MEMORANDUM

TO: RUSS MARTIN, TOWN MANAGER
FROM: KATHY HELLMAN, LIBRARY DIRECTOR
SUBJECT: MONTHLY REPORT DECEMBER 2021
DATE: DECEMBER 12, 2021
CC: DEPARTMENT HEADS, TOWN COUNCIL

Report from the Library Director: We held a Community Meeting at the library to hear from residents of Verde Lakes regarding the use permit for the potential installment of an automated library branch at 3493 E Cactus Blossom Lane. The meeting was attended by 13 community members who expressed support for the project putting an automated library branch in Verde Lakes but were not keen on the location. In January, we will take the use permit request to the Planning and Zoning Commission for further review and discussion.



Library staff participated in the Kiwanis Adopt-a-Family program for the 8th or 9th year in a row.

This year we had the good fortune to adopt 3 families for a total of 6 adults and 11 children. We provided Bashas' gift cards for the families and clothing plus individual gifts from each child's wish list.

Due to a surge of COVID cases, flu, and colds among staff and volunteers at the library, we closed on December 11 to clean and sanitize the building. Children's Library Clerk, Janell Leland was a tremendous help to me as she focused on thoroughly cleaning the Children's Library while I focused on sanitizing the rest of the library over the next two days.

Report from Volunteer Services: The holiday season usually means that staff takes on duties that we normally rely on volunteers for, because volunteers are hosting family or traveling. But this year COVID-19 hit several staff at the library. Our volunteer force stepped in, where they could, to help as safely as possible. We could not have done it without them. While the staff members who were impacted have recovered, the library suffered a great loss with the passing of Volunteer, Nancy Raistrick. She was our most dedicated volunteer and was a familiar and friendly face to anyone who came to the library; always ready to help a patron with a question or to offer her artistic and creative ideas to staff. She will be sorely missed by all.

Report from Adult Services: The library hosted the Verde Valley Caregivers Christmas Gifts for Seniors Program again this year. Forty Verde Valley Residents that use the Verde Valley Caregivers Coalition's services requested various gifts for simple yet necessary items like slippers, socks, gloves, and pajamas. Tags were placed on the Christmas tree for patrons or staff to take to shop for their Senior, and then bring back the unwrapped gift with the tag to the library. Our generous patrons overflowed the gift box multiple times, and the program was again a success! The Verde Valley Caregivers staff person that oversees this program shared a transcript of a thank you call from one of the gift recipients shown here:

"... I was given pajamas and stuff for Christmas from you guys and all I know is that I'm in a bad way and it was probably one of the best things [to] happen to me in a long time. I appreciate it very much. I wish you guys a very best to happy, happy, happy New Year and a very, very Merry Christmas. Thank you. Guys. Bye."

Report from the Children's Library: December was a special month with lots of familiar faces and smiles as families came in and enjoyed a variety of options from making a pinecone Christmas tree to coloring ornaments to hang on our tree. Throughout the month children helped make Christmas cards for the elders at the Camp Verde Senior apartments who look forward to the cards each year! The children were delighted to make cards with uplifting messages such as, "have a fun Christmas" and decorated the cards with stickers, their own drawings, and handwriting.



Ms. Janell and I enjoy the coloring that children do each month as seasonal coloring sheets become available. We have discovered some great artist whose work gets displayed for others to admire. During our last STEM+A Hour of 2021 the children learned how to make their own holiday cards that light up and now they are capable of making the cards themselves for any special occasion.

Report from the Teen Library: Another year in the books. 2021 was a rebuilding year. We moved back to in person programming with varying levels of success through the different patron age groups. Where it was once host to as many as 40 kids a week, Game Nite struggled to find its footing in 2021, but by its close was averaging about 10 people a week, including the Council's own Cris McPhail, who has become a staple of the program. Cris being a part of Game Nite and forming meaningful relationships with the kids is probably the thing I'm most proud and fond of facilitating in 2021. As of Jan. 03, I will have been at the library for 5 years! I am excited for this milestone, and excited to continue the growth from 2021 into 2022.

Report from the PC Helpdesk: December was slow and kind of uneventful. I ended up helping a lot of people with their various devices daily, as do most of the people who work or volunteer at the PC Help Desk. We are all getting quite proficient at helping in our own ways.

Report from Tech Services: We have had several requests from patrons for more movies since many have already seen what we have in stock. Thanks to a new volunteer who helped with the physical processing of the DVDs, I was able to add 88 new-to-us DVDs to our shelves!

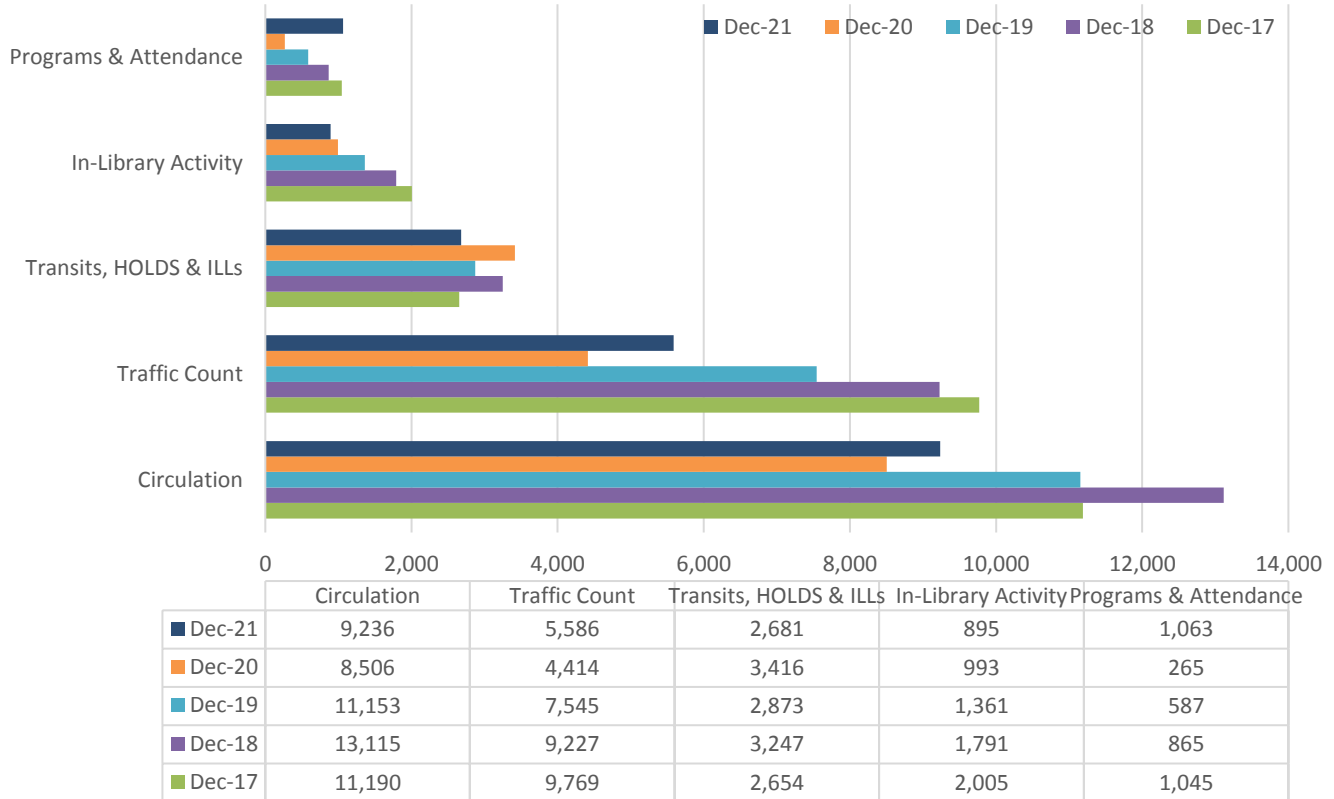
Report from CVARP: It has been a very busy time for us at CVARP. In the last 2 months, 3 of our students completed all of their testing and earned their GED's! These students' lives will be changed forever. One of the students is from Viet Nam and also attends our ESL classes. In the last quarter of 2021, we had 6 new students sign up and 3 returning students come back. Our ESL classes are held on Monday and Tuesday evenings and our Civics class is on Thursday evenings. We are hoping to add new ESL students for these classes in the coming year. Thank you, Council, for your support.

To really keep up with what is going on at the library, don't forget to follow us on Facebook at:
<https://www.facebook.com/campverdelibrary>

	Dec-21	Dec-20	Dec-19	Dec-18	Dec-17
Traffic Count	5,586	4,414	7,545	9,227	9,769
Circulation					
Self-Checkout Use	2,160	2,690	1,527	1,596	1,211
Items Checked Out	3,716	3,513	4,969	5,310	4,847
Items Checked In	3,790	3,691	5,337	6,820	5,485
Renewed Items	1,730	1,302	847	985	858
Total Circulation	9,236	8,506	11,153	13,115	11,190
In-Library Activity					
New Cards Issued	57	37	45	76	60
Computer Use - All Ages	575	686	1,103	1,418	1,661
Laptops & iPads - All Ages	18	9	56	113	43
PC Helpdesk Answered Calls	140	102	n/a	n/a	n/a
Requests for PC/Mobile Device Help	82	88	75	91	85
Reference Questions	23	71	82	93	156
Total in-Library Activity	895	993	1361	1791	2005
Library & Community Programs					
Community Programs Attendance	113	25	179	270	528
Adult Program Attendance	273	0	106	256	127
Children's Program Attendance	657	171	173	187	161
Teen Program Attendance	20	69	129	152	238
Study Room Use - People Served	87	28	63	82	98
Total Library Program Attendance	1063	265	587	865	1054
Library Room Use					
Study Room Uses	71	54	42	82	65
Room Use by Community Groups	22	5	24	37	59
Room Use by Library - Adults	11	0	16	19	20
Room Use by Library - Children	39	16	31	28	20
Room Use by Library - Teens	5	4	12	18	15
Total Library Room Use	143	75	113	166	164
Circulation Tracking					
DVDs & Movies	1,499	1,698	2,170	2,243	2,066
eBooks	805	839	616	680	484
Children's Material	1,602	950	980	1,379	1,005
Teen's Material	464	398	467	456	719
Transits, HOLDS & InterLibrary Loans					
HOLDS Filled	1,081	1,374	1,103	1,170	985
Transit Items Sent & Received	1,589	2,026	1,734	2,044	1,633
CVCL ILL Items Going Out	9	12	33	29	31
ILL Items for CVCL Patrons	2	4	3	4	5
Total Transit, HOLDS & ILL Activity	2,681	3,416	2,873	3,247	2,654
Collection & Development					
New Kids & Teen Material Added	81	56	117	31	53
Books, Magazines, and A/V Items Added	250	204	256	220	231
Library Volunteers					
Number of Volunteers	25	13	26	25	34
Number of Hours Given	220	134	351	523	629

Average Hours/Volunteer	8.8	10.3	20.9	18.5	
Mending & Donations					
Items Mended or Repaired	83	91	14	39	213
Donations Processed	1,536	380	1,434	894	1,083
Donations Cataloged	88	5	35	86	8

CVCL 5-Year Activity Trends December 2021



For Immediate Release

Two Little Free Libraries Unveiled in Camp Verde

One at Rezzonico Family Park and one at Verde Valley Archaeology Center

Camp Verde Community Library, November 24, 2021



Community members are cordially invited to the ribbon-cutting and opening of two recently installed Little Free Libraries in Camp Verde on Wednesday, December 1 starting at 2:00p at the Verde Valley Archaeology Center (VVAC) and then moving to Rezzonico Family Park at 2:30p.

Camp Verde Community Library and VVAC are recipients of a grant from the Rural Activation and Innovation Network (RAIN) to bring the Little Free Libraries (LFL) to Camp Verde and fill them with books and SciTech Institute take-and-make kits. The LFLs will hold a variety of science, technology, engineering, art, and math (STEAM) books for reading levels from preschool through adult. Families, whether visiting the VVAC or Rezzonico Family Park, are encouraged to take a book and return it later - take a book, leave a book. Not only will books be available through the Little Free Libraries, but they will also be stocked with SciTech Institute science kits containing hands-on STEAM activities families can keep and do together.

"We are excited to add a Little Free Library at our new location on Finnie Flat Road," said Verde Valley Archaeology Director, Ken Zoll. "The LFL gives us another way to reach children and families with information and activities that appeal to them."

"When families participate together in STEAM activities, parents gain the confidence of learning alongside their children as well as being their first teacher," said Letty Ancira, Children's Librarian at Camp Verde Community Library. "Not all

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families are able to attend the STEM+A Hour at the library, but they can get books and activities from the Little Free Library whenever it is convenient for them.”

The Little Free Libraries were made possible through a grant from RAIN and the National Science Foundation. The organizations provided \$500 to stock each LFL with STEAM-themed books and are putting together the take-and-make STEAM kits. Giving families free access to STEAM books and activities provides a strong foundation in reading skills, critical thinking, creativity, innovation, and problem-solving.

Verde Valley Archaeology Center is open in its new location at 460 W Finnie Flat Road, Camp Verde AZ. For details about hours and programs visit their website at <https://www.verdevalleyarchaeology.org/>.

Camp Verde Community Library is located just off of Montezuma Castle Highway at 130 Black Bridge Road, Camp Verde AZ. For more information library programs and hours visit the library’s website at www.cvlibrary.org or call 554-8380.



This Week @CVCL 12/06/2021

Practice Online Banking in a Hands-on Class with Lynn

Ready, Set, Bank – Online Banking for Seniors Made Easy is Postponed until After the New Year

Do You Use the "My Lists" Feature in the Online Catalog?

All lists will be transferred to the new library catalog on December 7.

Users of the Yavapai Library Network Online Library Catalog are getting acquainted with the exciting new version of the catalog scheduled to launch full-time in January. If you use the "My Lists" feature in the current online library catalog and have concerns about your lists making the transition to the new catalog, have no fear! All lists will be transferred for you on December 7. After that date, you will only be able to access your lists from the new catalog. Simply sign in, click your name, and select *Lists* on the dropdown menu. It's easy, but if you want help or have any questions about your lists or the navigating the new catalog, please give us a call, 928-554-8380.

Try the new catalog [<https://beta.yln.info/MyAccount/SelectInterface>] and let us know what you think! Click here for a video tour https://www.youtube.com/watch?v=oduqWmc4_W0.

Dr. Dianna Mendoza Nutrition Seminar

Join Dr. Mendoza, **Thursday, December 9 at 10:00a** in the Terracotta Room for an informative health-centered lecture and question and answer period.

Music in the Stacks: Thursday, December 9 @5:30p

Join us in the Library's Fireside Room for a free concert featuring the following talented local musicians: Gary Simpkins, a performer/singer/songwriter with a smooth voice and unique guitar style; Christy Fisher, singer/ songwriter and multi-instrumentalist with powerful vocals; Mike McReynolds, singer-songwriter who enjoys writing and singing in all genres of music from blues, folk to rock; and Arizona fiddle icon Tony Cook.

Verde Valley Caregivers Christmas Tree

The giving tree is back in the Library lobby with gift tags you can take to fulfill the need of a senior in our community. It's easy! Take a gift tag, purchase the items listed, wrap or package them, secure the tag to the gifts, and return to the library. Items must be returned to the library by **Wednesday, December 15 at 9:00a**.

AARP Tax Aide Call for Volunteers

AARP has been providing one-on-one Tax-Aide to Camp Verde for many years. Now, our local Tax-Aides need your help. You can make a difference in the lives of people right in your own community. As an AARP Foundation Tax-Aide volunteer, help people who can't afford to pay for professional tax preparation — and often miss out on much-needed tax breaks, deductions, and refunds. You can help put money

Coming @CVCL

**The Library will Open Late Tuesday,
December 21 @1:00p so Library Staff Can Attend
the Town Employee Christmas Celebration**

Ongoing @CVCL

Open Enrollment in the Affordable Care Act Began Monday, November 1.

November 1 marks the start of the HealthCare.gov Open Enrollment Period. This year, on top of providing health care plans at record-low costs, the Marketplace Open Enrollment Period has been extended by 30 days through January 15 to ensure more people have enough time to get covered. At the library, we have staff who are trained in helping you enroll in the best plan for you. Please contact Wendy or Lisa at the PC Helpdesk for more information or to schedule an appointment. 928-554-8380.

Children's Library Weekly STEM+(A) Hour

Do you have kids or grandkids ages 8-12 who like to tinker, explore, discover, or create? Weekly after school at **4:00p on Wednesdays** Ms. Letty is joined by Ms. Laurie from Science Vortex to bring science, technology, engineering, art, and math hands-on activities.

~ This week children will learn about engineering through a tower building exercise

Each week features a new hands-on, interactive program designed to engage children in a creative learning environment that stimulates critical thinking and problem-solving skills. For details or questions, call Ms. Letty at 928-554-8397.

The Weekly STEM+(A) Hour is made possible through a Library Services and Technology Act (LSTA) STEAM is for Everyone grant awarded to CVCL's Children's library. This project is supported by the Arizona State Library, Archives & Public Records, a division of the Secretary of State, with federal funds from the Institute of Museum and Library Services.

1st Monday 10:00a-noon Camp Verde Stamp Club
Mondays 5:00p-7:30p Music in the Stacks - Open Mic Night
Mondays 5:30p-7:00p Beginning Conversational English
Tuesdays 10:00a Children's Storytime w/Ms. Letty
3rd Tuesday 9:00a-1:00p Medicare Information and Insights
Tuesdays 5:30p-7:00p Advanced ESL - Reading, Writing, and Conversation
2nd Tuesday 10:00a-12:00p Open Book Club - Readers sharing with Readers
Wednesdays 9:00a-noon Wednesdays w/Wendy 1-to-1 Tech Assistance
Wednesdays 9:00a-11:00a Veteran's Advocacy with Lettie J. Irons Connell
Thursdays 5:00p-7:45p Game Nite w/Zack
Thursdays 5:30p-6:30p CVARP Citizenship Class
1st Thursday 6:00p Lions Club Meeting
2nd Thursday 5:30p Music in the Stacks
3rd Thursday 3:00p-5:00p Verde Valley Photographic Society
1st and 3rd Fridays 9:00a-10:00a Grief Support Group
Saturdays 1:00p-4:00p Health Insurance Enrollment Assistance
1st and 3rd Saturdays 11:00a Dungeons & Dragons Gameplay
1st and 3rd Saturdays 1:00p Family Movie Matinee 12/16 [The Star: A Tale of Faith and Friendship](#)